

**Austar Coal Mine Community Complaints Register 2020**

Complaint No	Category	Date and Time	Location	Detail	Follow Up Actions
01/2020	Air Quality	22/02/20 20 11:51 (email)	Aberdare Reject Emplacement Area	Complainant stated dust from the Aberdare Emplacement Area was impacting his pool causing an uncleanable ring around the pool and making it unuseable over the Christmas period due to high dust levels.	E&C Superintendent phoned back 24/2/2020. E&C Superintendent discussed elevated dust results recorded across all mine dust monitors from Nov 19-Jan 20 resulting from regional dust storms and bushfire events. Also discussed that capping and topsoiling of 1 ha of coarse reject was completed in Q4 2019 and soil samples had been taken 21 Feb to guide revegetation of the area, which is to be seeded Q1 2020.
02/2020	Odour	25/09/20 14:35– complaint to EPA	Not located	Complainant on Kendall St Bellbird could smell an offensive odour they believed to be spontaneous combustion from the CHPP.	Inspections of the CHPP and surrounding areas were undertaken at different times of the day for five days, with no odours or spontaneous combustion identified. A freshly laid bitumen drain close to the complainant's house was identified as a potential cause of the odour.